

If you spot a defect on the network, you've got two options for reporting it:

You can report any non-urgent issues via the Herefordshire Council website or via the Reporting App  
For any urgent issues or emergencies, call our Customer Services Team on 01432 261800 - available 24/7

When you report issues this way, we can make sure everything is properly logged, assessed, and allocated to the right teams as quickly as possible. You can check the progress of a defect, or see if it's already been logged, via the progress map on Herefordshire Council website.

## Works completed this week



### Ross East

Fly tipping collection at Crofts Lane Footway and Henry Street.

Gully cleaning on A40 Hildersley to Weston Under Penyard and A40 from Lower Weston Farm to Ryeford.

Street sweeping on A40 from Lower Weston Farm to Ryeford.

Vegetation cut back on Sussex Avenue.

### Ross North

Fly tipping collection on Nethernton Road, River View, Verschoyle Gardens and Station Street.

### Penyard

Ditch cleared due to vehicle overrun on Woodend Lane.

Gully cleaning on A40 Lea from B4224 to Gloucestershire boundary, C1277 Wonkey Donkey to Gloucestershire boundary and A40 from B4224 to Ryeford Farm.

### Kerne Bridge



Attended Out of Hours Emergency on C1258 Symonds Yat Road.

Fly tipping collection on C1259 Goodrich Cross to Goodrich Road.

Gully cleaning on C1274 from B4234 to Church Cottage.

Sign collection on B4164 Whitchurch Village Road.

### Ross West

Fly tipping collection on Wilton Road, Rope Walk, New Street and Kyrle Street.

Gully cleaning on Archenfield Road.

Block pavers rebedded on Broad Street.

Slab rebedded on High Street.

### What I've been up to this week

This week I have attended enquiries and emergencies. I have also assisted a colleague on their Statutory Inspections.

## Fast Facts:

9 Enquiries this week

6 Jobs raised

1 Emergency attended

The Bi-Monthly Briefings have proved a great success, thank you to all those who have attended. Ward Members and Clerks have been able to ask questions in relation to works/projects/schemes due to be delivered in their Locality's, have regular catch up with key people at BBLP and their Locality Steward. We've been able to keep those attending informed on the latest news, advanced notification on any new funding pots and many other subjects. The two way engagement has also meant the Ward Members and Parish Councils have been able to make comments regarding works and diversions ensuring that local knowledge is considered as part of the planning process for schemes. If anyone needs a reminder of the dates and times for their Locality please let me know. We hope to see more of you attend these meetings and engage as more schemes are rolled out across the County through the annual plan

## Self generated works

Nothing to report.



**Matt Brookes**

Ross East, Ross North, Ross West,  
Kerne Bridge and Penyard.

## What's coming up



Next week I will be continuing to attend enquiries, emergencies, conducting Ross B and C roads inspection and assisting a colleague on their Inspections. I will be on Annual Leave from Friday 9<sup>th</sup>, returning on the 15<sup>th</sup>.